**Meeting Agenda - Ops Portal Rebuild - TSC support**

**Anticipated Antendees**

* Bob Elliott
* Marc Lanthier
* Trevor Hoffman
* Samantha Russell
* Aleasha Gaston

**Overview**

The current Ops Portal is an internal website that serves as a one-way communication tool that lets the Ops team at head office digitally deliver documents (memos, signage, etc.) to the stores. As far as we know, incidents logged through TSC regarding the site are fairly rare.

A rebuilt version of the site is nearly ready to launch, and the purpose of this meeting is to discuss what the most appropriate support flow could be moving forward.

* Current state Sites
  + Front-End (Stores)  
    <http://opsportal.storeapps.fglsports.dmz/>  
    [ <http://bts.opsportal.storeapps.fglsports.dmz/sportchek.php> points to the same site ]
  + Back end (Admin)  
    <http://bts.opsportal.storeapps.fglsports.dmz/admin.php>
    - 2 users at head office
* Current State Support
  + Front-end: Calls to TSC are routed back to the Ops Dev team (Brent Garner/Megha Jyoti)
  + Back-end: Users contact Ops Devs directly
* Future state site  
  URL pending
* Future state Support
  + Discussion point